

# IBM ServicesAssistant Solution Summary

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information	
Customer Name:	Signing Customer Number: <b>TTAPCHDP</b>
Customer Type	<b>RESALE</b>

Business Partner Information	
BP Name: <b>ARROW ENTERPRISE COMPU</b>	BP Number: <b>06861724</b>

Contract Information	
Contract Start Date	<b>12/31/2021</b>
Standard Contract Term Stop Date	<b>12/30/2022</b>
Non-Standard Contract Term Stop Date	
Proposal Reference Date	<b>12/31/2021</b>
Charge Period Start Date	<b>12/31/2021</b>

General Information			
Solution Summary ID	<b>A1CHDP</b>	Status	<b>Priced</b>
Channel Indicator	<b>J</b>	Created By	<b>AREDRIS</b>
Pricing structure	<b>Remarketer</b>	Created On	<b>12/16/2021</b>
Description	<b>CCS Link-Madison County Mississippi 12M rnwl</b>	Last Updated By	<b>AREDRIS</b>
Associated contract number		Last Updated On	<b>12/16/2021</b>
Fiscal Period			
Type of Discount(s) Applied			
<sup>1</sup> Accumulated Adjustment Invoicing Option	<b>N</b>		

## Summary Section

### **Summary for 12 MONTH TERM,PREPAY, I LVL**

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
06015937	ARROW ENTERPRISE COMPUTING SO COUNTY OF MADISON 146 WEST CENTER ST CANTON MS 39046-3735	\$ 0.00	\$ 1,040.09	\$ 8,442.77	\$ 9,482.86
<b>Totals Inclusive of MES</b>		\$ 0.00	\$ 1,040.09	\$ 8,442.77	\$ 9,482.86

## Details for Maintenance Machine List -12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the first 12 months.

Installation Customer Number: 06015937 City, State:CANTON MS 39046-3735

Description	Type	Model / Feature	Serial Number	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Service Level Code <sup>2</sup>	Maint Svc <sup>3</sup>	Code <sup>4</sup>	Charges
IBM POWER SYSTEM S914	9009	41A	00002ED40			1	000	1		\$ 1,040.09
4-core 2.3/3.8 GHz POWER9		EP10				1				

Description	Type	Model / Feature	Serial Number	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Service Level Code <sup>2</sup>	Maint Svc <sup>3</sup>	Code <sup>4</sup>	Charges
<b>Subtotal without MES</b>										\$ 1,040.09
<b>Subtotal with MES</b>										\$ 1,040.09
<b>Recurring Maintenance Grand Total Without MES</b>										\$ 1,040.09
<b>Recurring Maintenance Grand Total With MES</b>										\$ 1,040.09

**Details for Services - 12 MONTH TERM,PREPAY, I LVL**

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the first 12 months.

Installation Customer Number: 06015937 City, State:CANTON MS 39046-3735

Description	Type	Model / Feature	Serial Number	Services Start Date	Charge Start Date <sup>5</sup>	Charge Stop Date <sup>5</sup>	Qty	Product Group/Service Option	Code <sup>4</sup>	Charges
SWMA FOR IBM i										\$ 7,039.99
								SOFTWARE MAINTENANCE		
								P05		
							4	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	9009	41A	00002ED40				1			
SWMA DB2 WEB QRY EXP i										\$ 898.79
								SOFTWARE MAINTENANCE		
								CHARGEABLE PROCESSORS		
								FULL SHIFT		
	9009	41A	00002ED40				1			
SWMA FOR POWERVM ENTERPRISE ED										\$ 503.99
								SOFTWARE MAINTENANCE		
								SMALL		
							4	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	9009	41A	00002ED40				1			
<b>Recurring Services Subtotal</b>										\$ 8,442.77
<b>One Time Charge Subtotal</b>										\$ 0.00
<b>Recurring Service Grand Total</b>										\$ 8,442.77
<b>One Time Charge Grand Total</b>										\$ 0.00

**Legends**

<sup>1</sup> Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

<sup>2</sup> SERVICE LEVEL CODE: SERVICE RESPONSE TIME IS AN OBJECTIVE, NOT A GUARANTEE

000 - IBM ON-SITE REPAIR: ON-SITE REPAIR 24 X 7 X 365 STANDARD RESPONSE TIME

If IBM HW Support Extension is on this Schedule, timing and availability of part stocking may vary by location.

<sup>3</sup> MAINTENANCE SERVICES:

## Legends

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

## <sup>4</sup> CODES:

- A (B) indicates a Machine with optional coverage purchased to replace defective or nonworking batteries.
- A (D) indicates a Machine with On-site Problem Determination option: IBM will dispatch a technician to the Machine location for problem determination/source identification, and repair/exchange tasks to restore the Machine to its published Specifications. (24x7 IBM HW MA is a prereq.)
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.
- An (N) indicates that the Product is a non-GSA Schedule item.
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHIS contract.
- An (S) indicates a manual order installation date change.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-Order Products which are shown for planning purposes only.
- An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.
- A (Z) IBM Support via USA Citizens provides an IBM continental USA Citizen contact to coordinate remote hardware and software support and interact with Client. Client data, including Client submitted data, may be stored and accessed outside the USA and handled by non-USA Citizens, and as such Client should not send any sensitive data to IBM. Client must identify itself as a Support via USA Citizens Client with status verified for each call. Further information about IBM Support via USA Citizens can be obtained from your IBM Sales Representative.

<sup>5</sup> Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates